

Dear Valued Customers,

Amid the number of cases of the Coronavirus (COVID-19) increases, Global Bank is closely monitoring the latest information from the CDC (Centers for Disease Control and Prevention) and has engaged a number of preventive measures for limiting the impact on the health & safety of Bank customers & employees. We wanted to encourage you to access your account from home 24/7 using our Bank's Online Banking to view transactions, check balances, make payments and more. Please let us know if we can be of help to you concerning this Pandemic. You may also visit CDC's website at <http://www.cdc.gov> for the latest information about COVID-19.

In support of CDC and governmental guidelines and to limit exposure and practice social distancing in our branch, we have decided to modify business hours as below:

Chinatown Branch	Monday-Friday	9:00am – 3:30pm
Flushing Loan Office	Monday-Friday	9:00am – 4:00pm

Global Bank remains committed as ever to supporting you and your financial needs. We know you may be facing financial challenges as a result of illness or business interruption. We have implemented the following accommodations to help our customers impacted by the coronavirus, such as:

- Waived ATM Fees (fees may be charged by ATM owners of non-Global Bank owned ATMs)
- Waived Overdraft fees
- If you want to talk about the way we may be able to help with your loan payment, please call us at 1-855-552-7775 for more information.

In addition, if you are experiencing financial hardship as a result of the coronavirus (COVID-19) are encourage to visit <https://www.sba.gov/funding-programs/disaster-assistance>